

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	John Ruckart	Examiner:	James Kramer
Serial No.:	10/015,250	Group Art Unit:	3627
Filed:	December 12, 2001	Docket No.:	60027.0317US01/BS01253
Title:	Methods and Systems for Communicating with Customers		

---

PETITION FOR EXTENSION OF TIME

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Dear Sir:

In accordance with the provisions of 37 C.F.R. §1.136(a), it is respectfully requested that a three-month extension of time be granted in which to respond to the outstanding Office action mailed September 26, 2006, said period of response being extended from December 26, 2006 to March 26, 2007.

Please charge Deposit Account No. 13-2725 in the amount of \$1,020 to cover the required extension fee for a large entity.

Respectfully submitted,

MERCHANT & GOULD

Date: March 14, 2007

/Roger T. Frost/  
Roger T. Frost  
Reg. No. 22,176

Merchant & Gould  
P.O. Box 2903  
Minneapolis, Minnesota 55402-0903  
Telephone: 404.954.5100

**39262**  
PATENT TRADEMARK OFFICE